

# **POST-SHOW REPORT**



# **TDAP's 1st International Virtual Textile Exhibition**

February 1-5, 2021 www.virtualtexpo.tdap.gov.pk

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#### A. EXECUTIVE SUMMARY

TDAP's 1<sup>st</sup> International Virtual Textile Exhibition - Virtual TEXPO was the first ever such initiative on the Government level to arrange a virtual exhibition for the most significant sector of country's exports to facilitate exporters and manufacturers to reach traditional and potential export markets for Pakistani textile products.

The concept of Virtual TEXPO was initiated by the Advisor to the Prime Minister, Mr. Razzak Dawood and Secretary at Ministry of Commerce Mr. M. Sualeh Faruqi, which was successfully executed by TDAP leadership. To convert this concept in to reality, the event managers Pegasus Consultancy created a virtual exhibition platform which replicated the purpose and functionality of a real trade show into a virtual experience. Held from 1<sup>st</sup> February to 5<sup>th</sup>, Virtual TEXPO was live round-the-clock to exhibit textile-based products on exclusively created virtual platform 'Pegasus Virtual World'.

Previously, TEXPO events were held physically in 2016 and 2019. Due to the pandemic and the resultant limitations on physical events, TDAP took the mammoth step of digitizing this prestigious and largest display for textile products for the international community. Despite all the challenges of being the first ever virtual event of such a magnitude, Virtual TEXPO 2021 proved to be a big success. Highlights and achievements of the event are summarised in the following paragraphs.

#### **B. EVENT TIMELINES**

1.	Pro	e Event Drive	Nov '20 – Jan '21	
	•	Discussions on VE concept and functionality	Nov 10	
	•	1 <sup>st</sup> Presentation of Booth and Lobby Designs	Nov 19	
	•	Finalization of Booth Designs and Colour scheme by TDAP	Nov 25	
	•	1 <sup>st</sup> Demo Presentation	Dec 02	
	•	Website live	Dec 16	
	•	2 <sup>nd</sup> Demo Presentation	Dec 29	
	•	Brochure and E-promo finalized	Dec 31	
	•	3 <sup>rd</sup> Demo Presentation (Live)	Jan 18	
	•	Orientation Sessions with TIOs	Jan 6, 7 & 12	
	•	Orientation Sessions with Sponsors	Jan 14	
	•	Orientation Sessions with Exhibitors	Jan 15	
	•	Platform goes live for Exhibitors to setup booths	Jan 23	
	•	Final Platform Presentation to TDAP	Jan 28	
	•	TEXPO Soft Launch organized by TDAP for media hype	Jan 29	
	•	Finalization of Booths setup and Sponsors Branding	Jan 31	
	•	PR Activity	Jan-Feb	
2.	. Event Execution		Feb 1-5, 2021	
3.	8. Post-Event Activities		Feb-March	

#### C. Pre-Event Drive

#### 1. Marketing Collateral

The following material was developed for event marketing and engagement of stake holders. As per the requirement of virtual event, focus was given to create digital content and online distribution:

- a) Website
- b) E-Promos
- c) Brochure
- d) E-Flyer
- e) Visitor Guide
- f) Exhibitor Guide

#### a) Website

Pegasus designed and managed TEXPO website with separate sections for exhibition, webinars, trend gallery, exhibitors and visitors. The website had the option of online registration for exhibitors and visitors.



#### **Products in Focus**



## b) E-Promos

E-promos were designed and circulated to an international database of over 10,000 contacts by Pegasus consisting of multiple sectors. The e-promos contained event information with regular updates.



### c) Brochure

As per the requirement of TDAP, a detailed brochure was also designed by Pegasus which was circulated by TDAP to the TIOs and other target segments.



d) E-Flyer

A simple and attractive event flyer was also developed for circulation by TDAP. Event website and registration forms were hyperlinked to facilitate call to action by the recipients.



#### e) Visitors Guide

In order to give a feel of the platform and to facilitate visitors, a comprehensive document was developed by Pegasus describing step-by-step guide and actions to be taken. The visitor guide was developed in PDF which was circulated by TDAP to TIOs for necessary translations and distribution in respective countries.



activities:

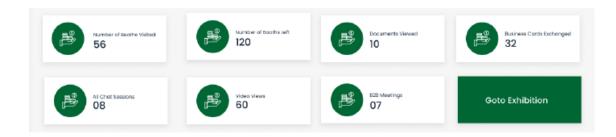
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### Visitor's Dashboard





### f) Exhibitors Guide

A step-by-step guide was also developed for exhibitors describing all the actions and guidelines for registration, setting up their booths, dashboard management and other functionalities of the platform.



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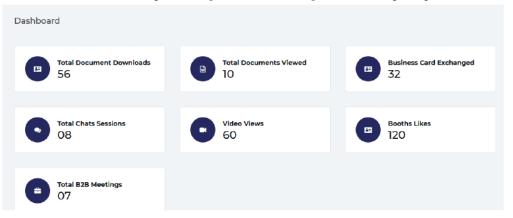


Sponsors to select as per their Category



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#### Exhibitor's Dashboard providing Real-time insight of activity on your Booth



#### 2. Sponsorship Drive

Pegasus developed sponsorship packages for various categories which were offered to leading brands and exporters by TDAP. Joint sessions were conducted by TDAP and Pegasus to present the Virtual TEXPO concept and offered packages to potential sponsors while addressing their queries regarding technical aspects and execution of the project. We ensured that the rights committed to sponsors are executed successfully on the TEXPO website, presence on virtual platform and e-promos.

The sponsorship drive was successful which attracted participation of the leading brands and exporters in Virtual TEXPO including:

#### 

#### 3. Exhibitors Drive

Exhibitor registration drive was carried out by TDAP. Pegasus developed promotional and information material including presentations, branding and technical guides with necessary assistance to TDAP.

After careful evaluation, TDAP finalized 50 exhibitors for Virtual TEXPO from the five product categories. Five exhibition halls were created on the virtual platform for each product category. Subsequently, two halls were used for Home Textile and PPE/Fabrics were merged in one hall

Orientation sessions and technical coordination was done by Pegasus throughout the registration, booth setup and for any requirement as communicated by exhibitors on regular basis till the conclusion of the event



#### 4. List of Exhibitors:

- 1. Adamjee Textile Mills
- 2. Adeel Cloth
- 3. Afroze Textiles
- 4. AJ Associates
- 5. Alfaaz Enterprises
- 6. Al Ghani International
- 7. Al Karam Textiles
- 8. Al Karam Towels
- 9. Anam Weaving Mills
- 10. Anwar Khawaja Composites
- 11. Creative Apparels
- 12. Eastern Garments
- 13. Garment Resource
- 14. Gia Export Marketing
- 15. Global Apparels
- 16. Gul Ahmed
- 17. Hadeed ul Ashar
- 18. KA Enterprises
- 19. Kay & Ams
- 20. KN Terry Tex
- 21. Kohinoor Mills
- 22. Latif International
- 23. Lolita
- 24. Mr Fabrics
- 25. Multinational Export Bureau
- 26. Nizam Sons
- 27. Noor Fatima Fabrics
- 28. Orient Textile Mills
- 29. Patel Exports 01
- 30. Patel Exports 02
- 31. Reliance Weaving
- 32. Saya Weaving Mills
- 33. Serena Textile Industries
- 34. Shahab Textiles
- 35. Shazia Kiyani
- 36. Silver Textile Factory
- 37. Sourcing Solutions
- 38. Stuff International
- 39. Sunny Textiles

40. Supria Shah Couture

- 41. Tayyab Bombal
- 42. TexPak
- 43. The Chancellors Overseas
- 44. Titi Testing Lab
- 45. Tooba Textile Corporation
- 46. Turtle Apparels
- 47. WE Apparels
- 48. Younus Textile Mills
- 49. ZIS Textiles
- 50. Zubia Zainab

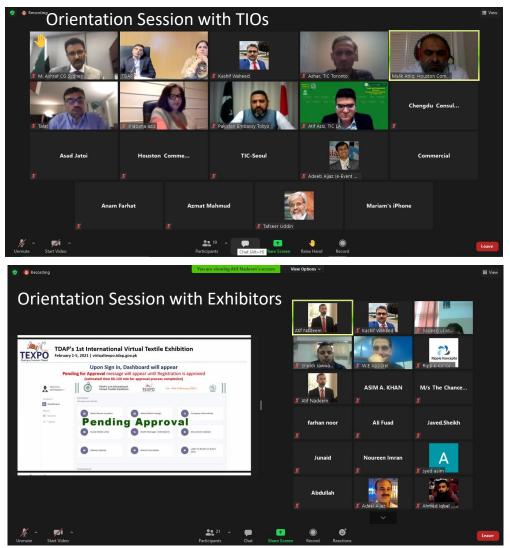


#### 5. Orientation Sessions:

Pegasus Technical Team conducted Orientation Sessions for the following audiences and participants:

- i. Trade & Investment Officers (TIOs)
  - Jan 6 for Europe
  - Jan 7 for Asia & Africa
  - Jan 12 for Americas & Far East/Oceania
  - Jan 14 for South America
- ii. Sponsors
  - Jan 14 at Gul Ahmed
  - Jan 15
- iii. Exhibitors
  - Jan 15, 2021

In addition to above sessions, several individual sessions were also conducted by Pegasus for those required further assistance for the virtual platform



#### 6. Soft Launch

To promote first virtual event locally and to get the most out of it, soft launch of the event was organized by Trade Development Authority of Pakistan.

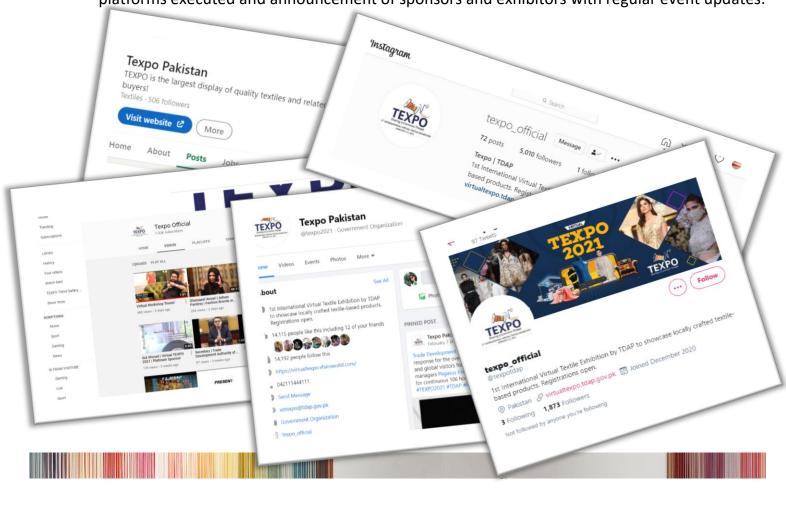
Event was streamed live on all the social media platforms across the globe with all the trade missions onboard. Event was held at Café Aylanto on 29th January 2021 and was well attended by leading exporters, fashion houses and print and electronic media people. Mr. Abdul Razaq Dawood Advisor to the Prime Minister on Commerce and Investment was the guest of honor, Mr. Sauleh Ahmed Faruqi Secretary Commerce graced the occasion with other senior officers and socialites.

#### 7. Digital Media Promotion

A comprehensive digital media promotion plan was developed by the PR agency and the same was implemented as per the approval of TDAP. The following social media channels were used:

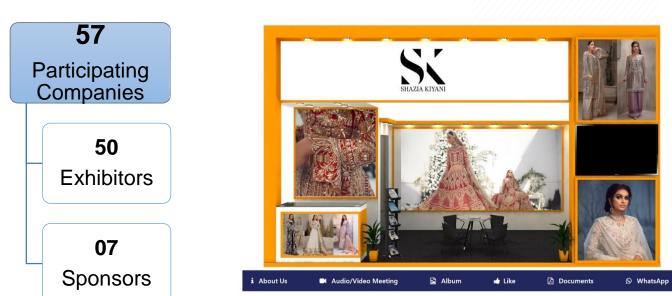
- Facebook
- LinkedIn
- Twitter
- Instagram
- YouTube

Posts with pre-written text and images were created and posted. Twitter seeding and tweets were implemented. Twitter Trending was carried out. Digital placements on third party platforms executed and announcement of sponsors and exhibitors with regular event updates.



#### **D. EVENT EXECUTION**

- 1. Event Activities & Schedule:
- Exhibition Feb 1-5, 2021
  - Exhibition Opens for Visitors: Feb 1, 0800 Hrs (PST)
  - Product Display and B2B networking between Visitors Exhibitors from Feb 1-5 on round-the-clock basis







• Webinars

### Feb 1, 2021

 Opportunities of Textile Trade and New Trends & Fashion in UK: 1500 PST / 1000 BST

#### Feb 2, 2021

- Newly Planned Supply Chain Law of the Federal Republic of Germany: 1400 PST / 1000 CET

#### Feb 3, 2021

- Occupational Safety & Health Supplies: 1330 PST / 0930 CET
- Potential of Pakistani Textile & Apparel Export to the USA and Navigating USA Market during Covid-19: 2100 PST / 0800 USA

#### Feb 4, 2021

- Pakistan-China Textile Sector Cooperation: 1400 PST / 1100 CHN





#### • Trend Gallery

**Feb 1, 2021** Jashan: Celebrating the skills of the Pakistani artisan Maestro: Rizwan Beyg

Feb 2, 2021 Block printing and Screen Printing Maestros: Wardha Saleem and Farida Qureshi

**Feb 3, 2021** Revolutionizing the lawn in Pakistan Maestro: Asim Jofa

#### Feb 4, 2021

Fashion brands in the world of export Maestros : Shamaeel Ansari and Adnan Pardesy







#### and February, 2021 Block printing and Screen Printing

Pakistan's vibrancy of hues and vivid prints are renowned in the world over. Powerhouse fashion brand owners, Farida Oureshi and Wardah Saleem, will share the virtual stage of TEXPO in an exclusive workshop on Block and Screen Printing in Pakistan.

Register Now



#### 4th February, 2021 Fashion brands in the world of export

Shaping the silhouette of the fashion industry on the world stage are designer houses Shumayl Ansari and Adnan Pardesi. In an exclusive virtual workshop for TEXPO, the two business leaders of the fashion industry talk about The World of Fashion Exports and the mammoth role Trade Development Authority of Pakistan plays in it.

#### 2. Round-the-Clock Tech Support

Since the Virtual TEXPO was functional 24/7 from February 2021 the biggest challenge was to provide round-the-clock technical support to TDAP, TIOs, Sponsors and Exhibitors

Pegasus successfully planned and managed an uninterrupted technical support for continuous 106 hours of virtual exhibition. Specific Tech Support Groups were created **TIOs, Sponsors and Exhibitors** 

Queries from TIOs mainly concerned to visitor's login problems which were handled effectively while tracking each and every visitor highlighted by respective TIOs. The problems were mainly faced due to invalid login credentials whereas some visitors were observed to login but not visiting any booth, thus such visitors were not appearing as Visitor in the dashboard without engaging in any activity on the platform

### 3. Cyber Attack Triumphed

Being Pakistan's first Virtual Exhibition on such a level, major security threats were expected to sabotage this initiative of the Government of Pakistan.

Pegasus Technical Team took measures beyond the given scope to encounter any such situation with a multi-layer cyber security plan with the ultimate objective not to allow platform hacking under any circumstances.

Virtual TEXPO got a **lethal cyber-attack** within hours after opening on February 1 which was successfully encountered by the Technical Team of Pegasus

Despite moving the entire system on hosting server from US to Netherlands, Pegasus is proud to state that the platform was never down. Certain third-party services like instant messenger were blocked for a little duration for security aspects. The exhibitors and visitors did not feel any major breakdown even during these critical couple of hours on Day-1.

Special attention and security measures were ensured for Feb 5 due to its importance.





#### 4. Event Glimpses







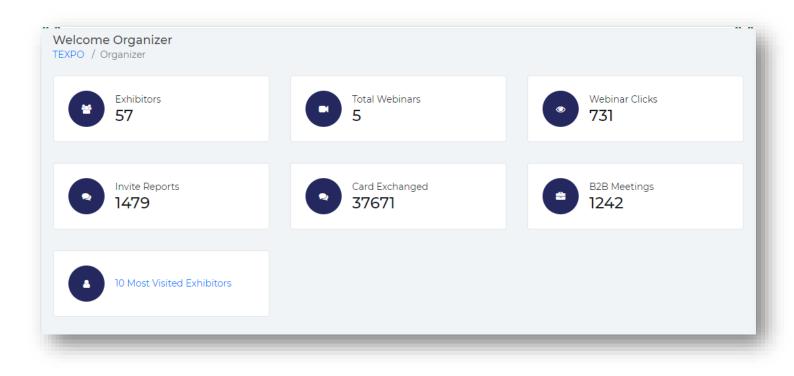


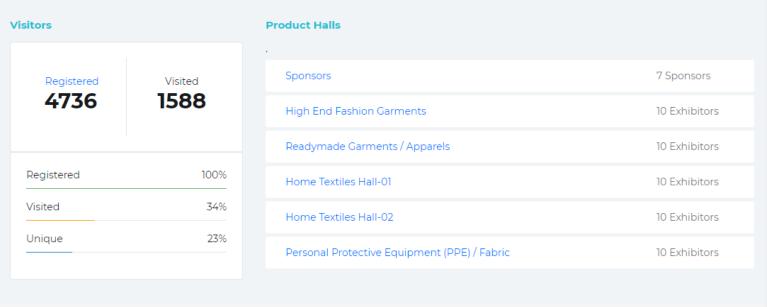






# **EVENT DASHBOARD**

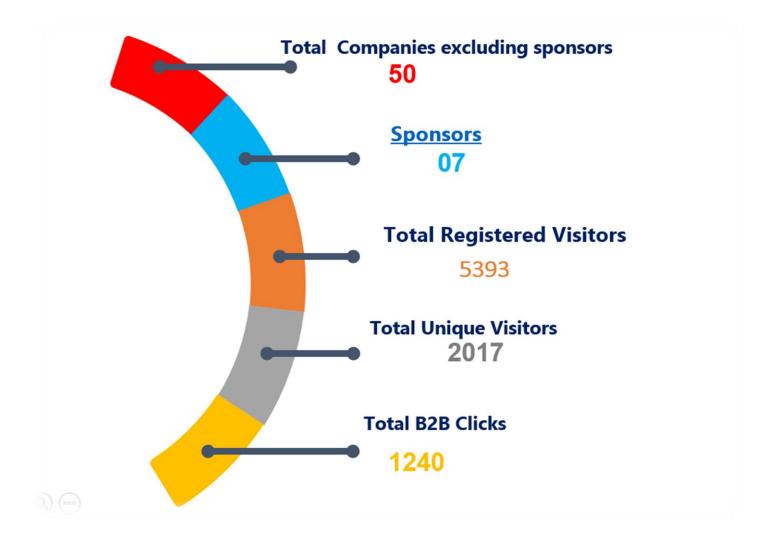




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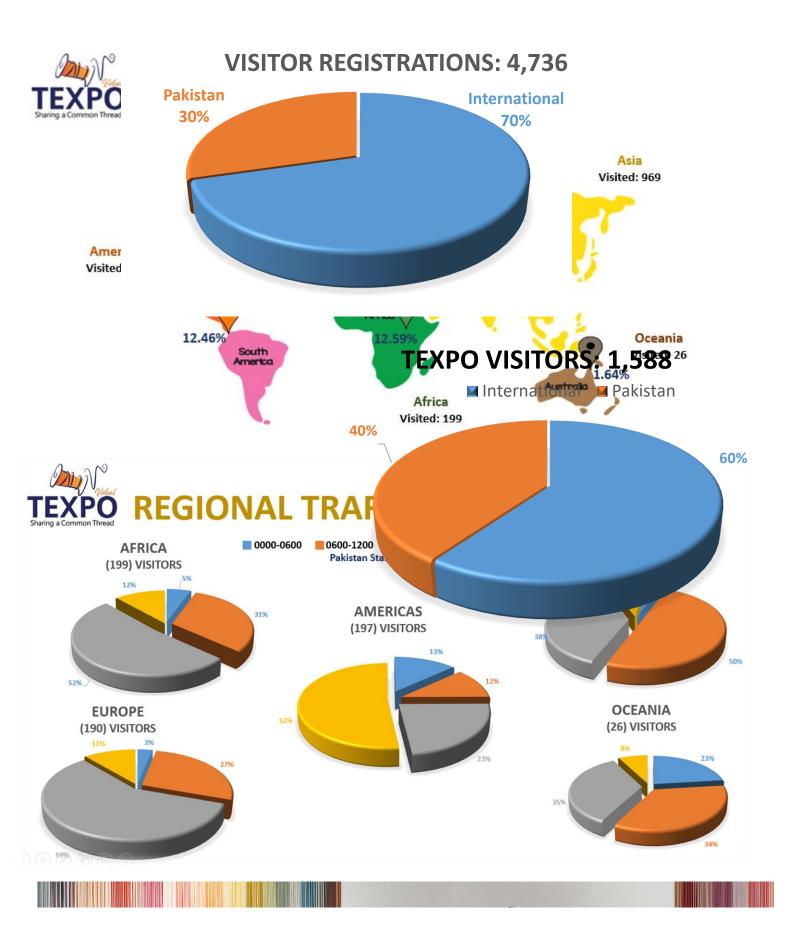
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#### Summary of Event:

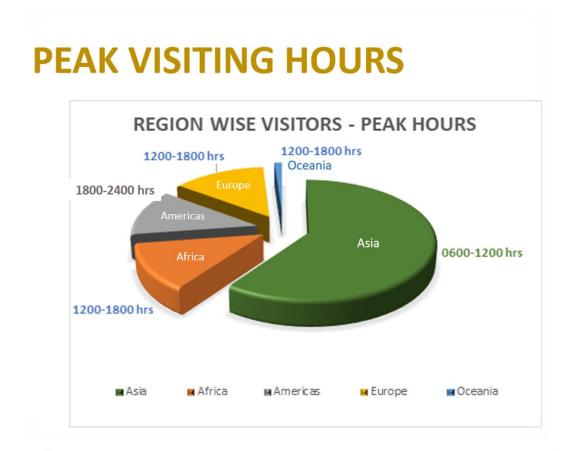


### 1. VISITORS

Total 4,736 visitors registered on the platform out of which 30% were local and 70% International. Out of 4,7536 visitors who registered on the platform 1588 visitors visited the virtual TEXPO from which 40% were international visitors and 60% were local visitors.

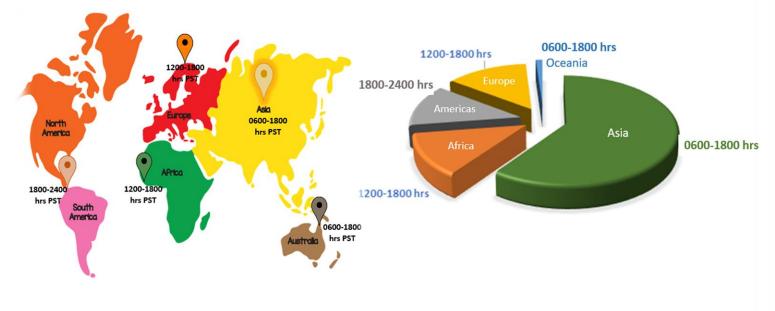


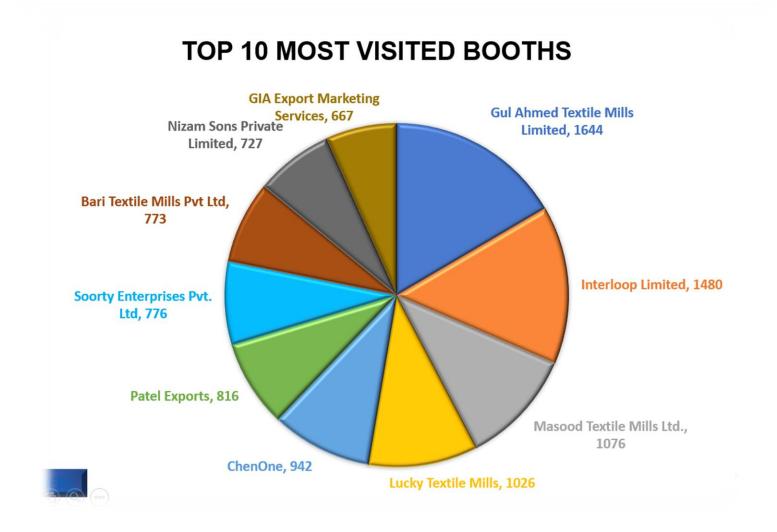
Asia's peak visiting hours were from 6 am to 12 pm and most B2B clicks were also from Asia that are 151 B2B clicks.



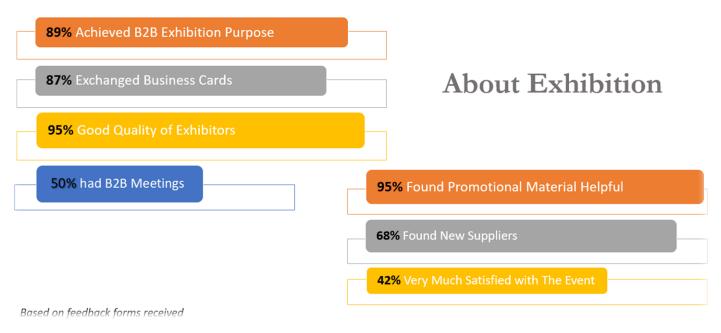


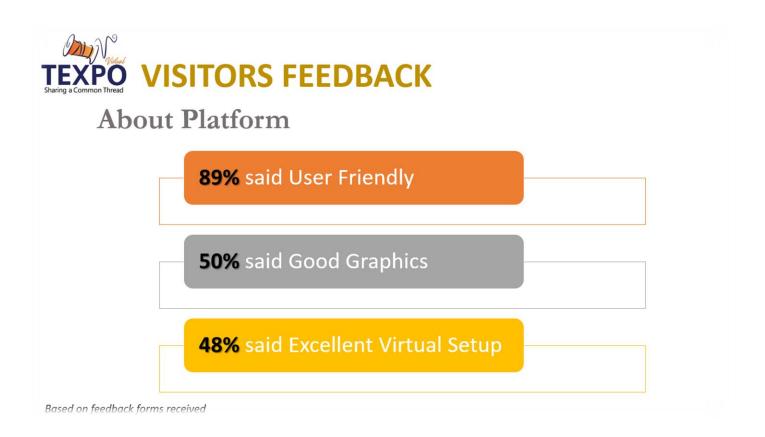
















Source: TDAP

In view of the challenges and being the first ever virtual exhibition by TDAP, Virtual TEXPO was a great success. The event attracted good participation from textile sector across the country as sponsors and exhibitors. Taking advantage of the virtual event, visitors from non-traditional markets also visited the event and reviewed the excellent textile products of Pakistan.

During the exhibition, numerous B2B meetings were held between the visitors and exhibitors. While some of the exhibitors confirmed that they have received orders as well. Also, the functionality of the virtual platform was appreciated by all the exhibitors and visitors.

Besides the exhibition, webinars and trend gallery also attracted good number of attendees and contributed to communicate the aesthetics and technical aspects of our textile and fashion sectors.

Being the first virtual event, Virtual TEXPO also provided an opportunity to TDAP and other stakeholders to learn from this experience and plan more effective virtual events in future.

#### **Recommendations:**

For upcoming Virtual Events, the following points may be considered by TDAP:

- Specific TORs for Reports and Dashboard requirements
- Finalization of features and functionality before starting VE development
- Focussed campaign for Buyers & International Visitors
- Timely engagement of TIOs for effective marketing of the events
- Event Duration & Timings



# **THANK YOU!**